

## Creative Thinking and Problem Solving



A series of workshops for the  
University of the Third Age  
at Emerald, Victoria

Pat and Martin Buoncristiani  
Thinking and Learning in Concert

March 2010

Copies of the slides are available online at

[ThinkingAndLearningInConcert.org](http://ThinkingAndLearningInConcert.org)

There is also other information there.

### Session One

A brief review of what we know about thinking and how to improve it  
Problem solving - what it is and how we do it  
Memory and Remembering

### Session Two

How do we talk about how we think and think about how we think?

Cognitive skills

Attention directing skills (deBono Six Thinking Hats)  
Habits of Mind (Costa & Kallick)

### Session Three

Lateral Thinking - escaping the dominant paradigm  
Breaking the bonds of conventional thinking

### Session Four

Gathering information, quality questions, thinking interdependently

## Ingredients of Productive Thinking and Learning

1. Access and deal with our experience:  
prior knowledge and acquired information
2. Understand how knowledge is  
organized in our brain
3. Think about our own thinking  
(metacognition)

## Our Problem Solving Strategy

- 1) Understand the Problem
- 2) Devise a Plan
- 3) Carry out the Plan
- 4) Examine the solution obtained

From Georgi Polya, "How to Solve It", Princeton  
University Press. Original Printing 1945 (2004).

## 1) Understand the problem

Clear statement:  
well posed,  
information needed,  
constraints,

Non-linguistic representation  
bubble chart, mind map, graph, matrix, ...

Write it out in a few sentences, with drawings if  
needed.

## 2) Devise a plan

Access prior knowledge

Look for connections among elements or gaps in information

For complex problems  
divide and conquer  
find a simpler problem  
relax a constraint

Decide on possible first steps

## 3) Carry out the plan

Check each step as you carry out your plan.

Verify that each step been completed correctly.  
Try to prove that each step is correct.  
Another way?

Monitor your progress carefully.  
Are you on track?  
Is your plan leading you to a solution?

## 4) Examine the solution

Verify your solution

Does it satisfies all of the constraints?  
Is it consistent with what you already know?

Evaluate how well your plan worked in solving the given problem.

Could you use your plan to solve a similar problem in the future?

What changes would you make to make the plan more efficient?

## Language to Make the Thinking Explicit

"How do I know what I think  
until I hear what I say"

We need language to clarify:

The thinking skills we use

A list of cognitive skills

The behaviors that supporting good thinking

Habits of Mind

The techniques we use to organize thinking

Attention directing tools – Six Hats

In order for us to think about thinking we may also need to be able to generate non-linguistic representations.



## Left-Right Brain

**Left hemisphere**

rational thought  
controls language, mathematics, abstraction and reasoning.

**Memory is stored as language.**

**Right hemisphere**

emotional and intuitive thought  
controls visual, spatial sense, social skills, holistic thought, intuition, art and music.

**Memory is stored non-linguistically.**



## Knowledge

Words + Images

Deeper understanding

## Camouflage

to exploit the natural surroundings to disguise something

### A Simple List of Cognitive Skills

- Creating**  
Generating new ideas, products, or ways of viewing things  
Designing, constructing, planning, producing, inventing.
- Evaluating**  
Justifying a decision or course of action  
Checking, hypothesising, critiquing, experimenting, judging
- Analysing**  
Breaking information into parts to explore understandings and relationships  
Comparing, organising, deconstructing, interrogating, finding
- Applying**  
Using information in another familiar situation  
Implementing, carrying out, using, executing
- Understanding**  
Explaining ideas or concepts  
Interpreting, summarising, paraphrasing, classifying, explaining
- Remembering**  
Recalling information

### Use Language to Engage Specific Thinking Operations

Understanding Remembering	Analyzing Applying	Creating Evaluating
Recall	Compare	Predict
Define	Contrast	Evaluate
Identify	Infer	Speculate
Describe	Analyze	Imagine
Name	Sequence	Envision
List	Synthesize	Hypothesize

### Habits of Mind

#### Art Costa and Bena Kallick



**Arthur L. Costa, Ed.D.** is Emeritus Professor of Education at California State University, Sacramento and Co-founder of the Institute for Intelligent Behavior in El Dorado Hills, California.



**Bena Kallick** is an international education consultant and co-founder and co-director of Technology Pathways Corporation.

### Habits of Mind 1

*Personal Traits*

-  Persisting
-  Managing impulsivity
-  Striving for accuracy
-  Finding humor

*Acquiring Information*

-  Gathering data through all senses
-  Listening with understanding and empathy
-  Questioning and posing problems
-  Remaining open to continuous learning

### Habits of Mind 2

*Thinking Tools*

-  Thinking flexibly
-  Thinking and communicating with clarity and precision
-  Thinking interdependently
-  Applying past knowledge to new situations

*Personal Responses to Thought*

-  Creating, imagining, innovating
-  Responding with wonderment and awe
-  Thinking about thinking (metacognition)
-  Taking responsible risks

## Edward deBono



Edward de Bono was born in Malta.  
 M.D. from University of Malta  
 Rhodes Scholar at Oxford  
 Ph. D. from Oxford

He has held appointments at the universities of Oxford, London, Cambridge and Harvard.

His work has focused on techniques for effective thinking. He introduced the term "Lateral Thinking" and we will use his "Six Hat" and "Attention Directing Tools".



## Flexible Thinking Tools

Make thinking explicit  
(from Edward deBono)

- PMI - Plus, Minus, and Interesting
- CAF - Consider All Factors
- APC - Alternatives, Possibilities or Choices
- C & S - Consequences and Sequel

- FIP - Focus on Priorities
- AGO - Aims, Goals and Objectives
- OPV - Other People's Views

## My mechanic says my 1990 Subaru needs a new timing chain. Should I replace the car?

- PMI - Plus, Minus, and Interesting
- APC - Alternatives, Possibilities or Choices
- C & S - Consequences and Sequel

## DeBono's Thinking Hats

 Focus on data available Facts and figures Neutral and objective	 Focus on intuition and emotion How will other people react Examine the human element
 Think negatively Identify weakness, flaws Focus is pessimism	 Think positively Find benefits and values Focus is optimistic
 Focus on new ideas Many ideas uncritical Creativity	 Worn by chairs Focus on process control Leadership

 processing

**Assertion**

On days of Total Fire Ban my family and I will stay and defend our home.

 processing

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On days of Total Fire Ban my family and I will stay and defend our home.

 Think negatively  
Identify weakness, flaws  
Focus is pessimism

 processing

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 Focus on new ideas  
Many ideas uncritical  
Creativity

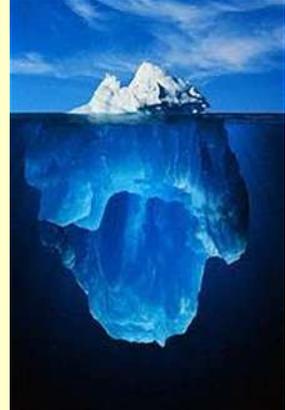
 **Problem Solving with the Subconscious?**

Can you recall an situation where the solution to a problem came to you unexpectedly?

Much of our waking hours are spent with our minds cluttered with things needed to get on with our life.

If we take some time to focus attention on a specific problem and frame it carefully it will be lodged in our mind and our subconscious can work on it.

Later, at a time when our mind is not too cluttered with the business of daily life, our subconscious will present an idea for the solution.



Conscious Mind

Sub-conscious Mind

**A recipe for subconscious problem solving.**

Think carefully about your problem and describe it in writing in just a few sentences.

Just before you get into bed read the description